



**NEW PRODUCT LAUNCH OFFER
GIFT WITH PURCHASE & FREE INSTALL
Ending 31st December 2025.
GENERAL TERMS AND CONDITIONS**

GENERAL TERMS & CONDITIONS (to be displayed & enclosed as a separate document)

1. Exclusive offer valid from **1 February 2025 – 31st December 2025**.
2. Redemption is valid only for the purchases of defined Billi systems included on the marketing material enclosed within and/or listed on the Billi website (<https://www.billi.com.au/billi-promotions-terms-conditions>). A full list of SKUs that are included with this promotion are listed below.
3. Redeem the offer within **30 business days** of the purchase date.
4. The giveaway item is a bespoke Billi Hydration Hamper. There are 2 hamper options to choose from. The customer can choose their preferred option at the time of redemption. Billi reserves the right to make substitutions for appropriate alternatives without any notice.

Self-Care Hamper (Alcohol Free)	Entertainers Hamper (Alcohol*)
<ul style="list-style-type: none">• Project Pargo Insulated Bottle 750ml RRP \$79.95.• Project Pargo Insulated Coffee Cup 12oz RRP \$44.95.• Billi Branded Tea Infusion Glass Bottle 300ml RRP \$29.95.• Polka Non-Alcoholic Spirit 750ml RRP \$39.95.• 5 Mayde Tea Samplers RRP \$22.50.• 3 The Laughing Pug Coffee Sachets \$8.10.• Billi Reusable Straws \$14.95.• Billi Pen \$4.• Packaging, postage & handling \$30.	<ul style="list-style-type: none">• Project Pargo Insulated Bottle 750ml \$79.95.• Banks & Bloom Gin OR Vodka 750ml \$85.00.• Billi Branded Tea Infusion Glass Bottle 300ml \$29.95.• 5 Mayde Tea Samplers \$22.50.• 3 The Laughing Pug Coffee Sachets \$8.10.• Billi Reusable Straws \$14.95.• Billi Pen \$4.• Packaging, postage & handling \$30. <p>*By choosing this option you acknowledge that you are 18 years of age or over. Billi reserves the right to verify your age before accepting your claim.</p>

5. Promotional items are **strictly limited and while stocks last!**
6. Redemption is limited to a quantity of **one hamper and one installation** per customer unless otherwise defined.
7. The offer is only available with purchases made with approved participating retailers.
8. Products purchased through any discount clearance centre or that have been advertised as seconds are ineligible for additional promotional offers including but not limited to redemptions, free installations, gifts and cash backs.
9. **Not to be used in conjunction with any other offer** - commercial quantities, project sales, or purchases made through Billi's online web shop are ineligible. This launch offer is exclusive only to Billi's new product, the Home BCS with Gooseneck Multifunction Mixer Tap.
10. Proof of purchase TAX INVOICE, including product serial number verification where available, is ALWAYS required before redemption will be processed. Order confirmation emails, unfulfilled purchase orders or schedules of purchase ARE NOT VALID DOCUMENTS and will not be accepted as proof of purchase. The date or period (month) provided on the final Tax Invoice is the date or period (month) that the purchase will be recognised within.
11. Due to increased scam redemptions being received, Billi reserves the right to request additional information, such as proof of identity and verification of bank details, as deemed necessary to process the claim.
12. Hamper pack claims will be processed by Billi within 21 days of website submission and coordinated for delivery within 30 days of redemption approval or as listed on marketing collateral unless otherwise specified.
13. Billi reserves the right to reject or decline any redemption claim at any time.
14. Billi respects the privacy of all our customers and partners, and as such will not act on behalf of the customer to request or independently source proof of purchase documentation, from any distributing merchant, online or retail supplier at any time. Billi does reserve it's right to request verification of documents already submitted by the redeeming purchaser with the distributing merchant, online or retail supplier only after original provision by the redeeming purchaser.
15. **Applicable SKUs**
Home BCS with Gooseneck Multifunction Mixer Tap (925100G): 925100GCH, 925100GBR, 925100GMB, 925100GMW, 925100GUB.
Home BC with Gooseneck Multifunction Mixer Tap (915000G): 915000GCH, 915000GBR, 915000GMB, 915000GMW, 915000GUB.



FREE STANDARD INSTALLATION TERMS & CONDITIONS

Standard installation, for the purpose of this promotion, is for Billi's New Multifunction Mixer Tap and only applicable to the SKUs listed above in the general promotion terms and conditions.

A Billi accredited technician will provide Standard Installation to your residential premises.

Standard Installation Requirements regarding water and power supply must be met prior to the agreed date, or a callout fee will be charged for any and each re-attend(s) required.

Standard Installation DOES NOT include any stone cutting services, nor the cutting of benchtops greater than 48mm thick. The services of a qualified stone mason should be engaged.

To learn more about Installation, please review the Data Sheet and Installation Guide relevant to your selected Billi product, these can be found on the specific product page or downloaded [HERE](#).

Benchtop Limitations:

Standard installation **does not** include the cutting of granite or stone bench tops or bench tops that are greater than 48mm in thickness. Font installation is not considered standard installation and is not included in this offer. This will be at an additional cost.

If extra parts such as extension kits or replacement valves or connections are required during the installation, this will be at the discretion and additional cost of the customer.

Electrical and Plumbing Requirements:

Sufficient power and plumbing supply must already be in place prior to installation. Any additional electrical or plumbing requirements outside the standard requirements for a Billi unit will be at the customer's expense. Power and water must be ready for connection at final install location before booking in an install date. Please refer to product [install guide](#) for further information.

Failure to prepare the site for the agreed date will incur a standard callout fee for any and each re-attend(s) required.

Locations:

Free Installation service areas are limited to metro areas including, Melbourne, Sydney, Newcastle, Brisbane, Gold Coast, Sunshine Coast, Canberra, Darwin, Perth, Adelaide & Hobart. Requests for installs outside of these areas will be considered on an individual case basis. Installation must take place within 12-months from date of approved redemption, but no later than 30th June 2026.

Spare Parts:

If extra parts are required during the installation, this will be an additional cost.

Installation Lead Times:

Current lead times for most areas are 2 – 4 weeks. We cannot guarantee lead times.

****Ensure you read and understand the full terms and conditions before you purchase or redeem your free Billi standard installation. If anything is unclear, please contact Billi at 1800 812 321 or email marketing@billi.com.au prior to completing your purchase.**

Ensure you read and understand the promotion full terms and conditions before redeeming the offer. Full Terms & Conditions are subject to change without notice; for up to date and full T&C's, always refer to the Billi Website <https://www.billi.com.au/billi-promotions-terms-conditions/>