

GENERAL TERMS AND CONDITIONS

- This offer is only open to customers residing in Australia.
- Exclusive offer valid for purchases made from 1st November 2026 – 30th November 2026.**
- This promotion must be redeemed within the allocated time frame, however, installation can take place anytime within 12 months.**
Redemption is valid only for the purchases of defined Billi systems listed below or on the Billi website (<https://www.billi.com.au/promotions/>).
- The promotion must be redeemed within 60 days of the promotion end date and no later than **31st January 2027**. Unless otherwise advised, any claims received after this time will not be accepted.
- Redemption is limited to a quantity of **one cashback & installation** per customer unless otherwise defined.
- Bonus offers are not transferable, exchangeable, or redeemable for cash or any other benefit.
- This offer is only available on purchases made from Billi Approved Retailers that are actively promoting the offer. Purchases from clearance outlets, discount resellers, or products sold as seconds are not eligible for promotional offers, including redemptions, free installations, gifts or cash backs, unless otherwise stated. Eligibility of purchases made through Appliances Online should be checked before purchasing. Please refer to the promotional information available on the Appliances Online website. *If you are unsure whether a retailer is approved, please contact Billi before making your purchase.*
- This promotion cannot be used in conjunction with any other offer, unless otherwise advised. Commercial quantities, project sales, or purchases made through Billi's online web shop are ineligible.
- A valid **tax invoice** including product serial number (where available) is required for all redemptions. Order confirmation emails, unfulfilled purchase orders, or schedules of purchase are not accepted. The purchase date on the final tax invoice will be recognised as the date of purchase. In the event of back orders or physical product being unavailable at the time of redemption, the serial number may be provided at a later date.
- Due to increased scam redemptions being received, Billi reserves the right to request additional information, such as proof of identity and verification of bank details, as deemed necessary to process the claim.
- Where possible, cashback redemptions will be processed by Billi within 21 days of website submission and coordinated for payment within 30 days of redemption approval or as listed on marketing collateral unless otherwise specified. During peak sales periods, delays may occur.
- Billi accepts no responsibility for late, lost, or misdirected claims.
- Billi reserves the right to reject or decline any redemption claim at any time.
- Billi reserves the right to amend or withdraw this promotion at any time without prior notice.
- Except for liability which cannot be excluded by law, Billi is not responsible for any loss or damage suffered as a result of this promotion.
- Redemptions must be made by the customer and cannot be submitted by a retail store or any third party.
- Billi will not request or obtain proof of purchase documents on behalf of the customer from any retailer or distributor. Billi may, however, verify documents provided by the customer with the retailer or distributor.

APPLICABLE PRODUCTS:

Description	Product Codes	Applicable Cashback Amount
Home C with Round, Square or Extended Slimline Dispenser	913000RCH, 913000RBR, 913000RMB, 913000RMW, 913000RUB, 913000RGM 913000SCH, 913000SBR, 913000SMB, 913000SMW, 913000SUB, 913000SGM 913000ECH, 913000EBR, 913000EMB	\$150.00
Home CS with Dual Slimline Dispenser	913100DCH, 913100DBR, 913100DMB	\$200.00
Home BA with XL Levered Dispenser	914000LCH, 914000LBR, 914000LMB, 914000LMW, 914000LUB, 914000LGM, 914000LSB	\$250.00
Home BA with Multifunction Mixer	914000GCH, 914000GBR, 914000GMB, 914000GMW, 914000GUB, 914000GGM	\$250.00
Home BC with XL Levered Dispenser	915000LCH, 915000LBR, 915000LMB, 915000LMW, 915000LUB, 915000LGM, 915000LSB	\$300.00
Home BC with Multifunction Mixer	915000GCH, 915000GBR, 915000GMB, 915000GMW, 915000GUB, 915000GGM	\$300.00
B5000 Sparkling with XL Levered Dispenser	915100LCH, 915100LBR, 915100LMB, 915100LMW, 915100LUB, 915100LGM, 915100LSB	\$350.00
B5000 Sparkling with Multifunction Mixer	915100GCH, 915100GBR, 915100GMB, 915100GMW, 915100GUB, 915100GGM	\$350.00
Home BCS with XL Levered Dispenser	925101LCH, 925101LBR, 925101LMB, 925101LMW, 925101LUB, 925101LGM, 925101LSB	\$400.00
Home BCS with Multifunction Mixer	925101GCH, 925101GBR, 925101GMB, 925101GMW, 925101GUB, 925101GGM	\$400.00

FREE STANDARD INSTALLATION TERMS & CONDITIONS

For the purpose of this promotion, Standard Installation applies to any eligible Billi system defined in the General Promotion Terms and Conditions, provided the installation requirements below are met.

Standard Installation will be carried out at a residential premises by a Billi accredited technician and is not transferable to other tradespeople and/or redeemable for cash.

Installation Requirements

- Standard Installation requires sufficient power and plumbing supply to be in place before the agreed installation date.
- Billi technicians will not be able to perform additional plumbing or electrical works outside of the standard installation. Any additional works must be completed by qualified tradespeople prior to installation, at the customer's expense.
- Please refer to the relevant product Installation Guide and Data Sheet for full requirements (<https://www.billi.com.au/technical-documents>).
- Billi's Multifunction Mixer Tap requires both a hot and cold-water point/isolation valve. The Underbench system will require an additional cold-water point. Billi recommends the Underbench system to be installed with its own isolation valve, however this may not be required in all cases. This should be discussed with your qualified installer.
- Failure to prepare the site as required will result in a callout fee for any and each re-attendance required.

Benchtop & Stone Limitations

Standard Installation does not include cutting granite, stone, or benchtops thicker than 48mm.

Due to new silica safety regulations, Billi technicians cannot perform cutting

works on any stone material. Customers are responsible for engaging a qualified stonemason at their own expense if such modifications are required.

Font installations are not included in this offer and will be at an additional cost.

Parts & Materials

If extra parts (such as extension kits, replacement valves, or connections) are required during installation, these will be supplied at the customer's expense.

Locations & Timing

Bonus Standard Installation is available in metropolitan areas of Melbourne, Sydney, Newcastle, Brisbane, Gold Coast, Sunshine Coast, Canberra, Darwin, Perth, Adelaide, and Hobart.

Requests for installations outside these areas will be considered on a case-by-case basis.

Installation must be completed within 12 months of approved redemption and no later than 30th November 2027.

Installation Lead Times:

Typical lead times for most areas are 2-4 weeks, however these may vary and cannot be guaranteed.

Final Notes

Please ensure you read and understand these Installation Terms together with the General Promotion Terms before purchasing your Billi product and redeeming this offer.

For clarification, contact Billi on 1800 812 321 or email marketing@billi.com.au.

****Ensure you read and understand the full terms and conditions before you purchase or redeem your free Billi standard installation. If anything is unclear, please contact Billi at 1800 812 321 or email marketing@billi.com.au prior to completing your purchase. These terms and conditions can be viewed on the Billi Website: <https://www.billi.com.au/billi-promotions-terms-conditions/>**